

# LiveXchange + Oracle + Live Remote Agents = **SHOW WINNER**



**Imagine a show booth where your clients put on the show for you.**

**That's what happened with the LiveXchange + Oracle Remote Agent Showcase at ICCM 2007.**

Three major contact centers. CAA, The Shopping Channel and Direct Energy brought in their remote agents to work live at the show.

Which proves you literally can have a Contact Center Anywhere.

But it also tells you that these clients are really proud of the success achieved by their remote agent programs, and don't mind going public about it.

It was a great opportunity for attendees to talk to the agents (on their break, of course) about life as a remote contract agent, and also to discuss with their managers about the realities of going remote.

And yes, we are very proud we won for the "Most Innovative Contact Center Solution". But look at the help we got.

## REMOTE AGENTS

## LIVE



LiveXchange + Oracle Remote Agent Showcase will be at major contact center shows all across the country in the next year. Come and meet our clients and their agents.